Conner Lorenz

Phoenix, AZ | 602-710-7921 | connerlorenztech@gmail.com
linkedin.com/in/conner-lorenz-737952321 | github.com/clorenz-git

Professional Summary

Cloud-focused technical professional with experience supporting large-scale SaaS platforms, backend services, and API integrations. Strong foundation in Linux systems, cloud infrastructure, and Infrastructure as Code. Proven ability to automate workflows and improve system reliability.

Core Skills

AWS (EC2, S3, IAM, VPC, CloudWatch) • Terraform • Linux • Bash • REST APIs • Git • SaaS Platforms • Automation

Professional Experience

CEP Technical Services — SkyTouch Technology   Dec 2024 – Present
Technical Services Analyst / Systems Support — Scottsdale, AZ (Hybrid)

- Supported a cloud-hosted Property Management System (PMS), diagnosing web application, backend service, and integration issues.
- Created and deployed internal software automation tools to streamline support workflows.
- Troubleshot API-based integrations and assisted with deployments and configuration changes.
- Partnered with engineering teams by reproducing issues and documenting findings.

Fox Corporation   Oct 2021 – Jun 2023
Technical Director / IT Specialist (Master Control) — Tempe, AZ

- Supported Linux-based and proprietary systems in live broadcast environments.
- Authored SOPs and trained staff on technical workflows.

Cloud & Automation Projects

- Built AWS infrastructure using Terraform (VPC, EC2, IAM, Security Groups).
- Implemented monitoring and alerting with AWS CloudWatch.
- Automated Linux administration and system hardening with Bash.

Education

Arizona State University — B.A. Communication
Chandler–Gilbert Community College — Associate of Applied Science